



# THE EMERGENCY SERVICE

*Provided in the*  
**CITY of WINNIPEG**

IN CASE OF EMERGENCY

**DIAL**  
**"999"**



ANOTHER FIRST  
FOR WINNIPEG

## BACKGROUND:

As a result of a number of unfortunate experiences Mayor Juba, ex-Chief Constable Taft and ex-Fire Chief Dunnet met with the Provincial Government, endeavouring to obtain an Emergency Telephone number. Although they were not successful in the first instance, eventually the request was granted. Their prime concern was to improve services in Winnipeg.

Although the number "999" is used in Great Britain, the City of Winnipeg has made it INTERNATIONAL. Other cities in Canada and the U.S.A. have indicated their interest and information (technical and otherwise) is forwarded without obligation.

### WINNIPEG CITY COUNCIL:

Civic Departments are encouraged to be vigilant in respect to technological advances which could improve the protection of life and property of the inhabitants. "999" is a good example of this policy.

## SUBURBAN "999" EMERGENCY:

The services outlined in this brochure are only available to the citizens of Winnipeg proper unless contracted otherwise. In the Metro area services of "999" may vary from municipality to municipality. Winnipeg had invited the municipalities to utilize the simplified emergency number, and in essence the city serves as a dispatch headquarters. For example, fire calls are relayed to the local municipality to attend the emergency call.

### WINNIPEG BOARD OF POLICE COMMISSIONERS:

"999" operation is under the jurisdiction of the Board:

STEPHEN JUBA, *Chairman*

ALD. E. ENNS, ALD. J. CROPO, O. KAY AND D. GROFF  
(G. PARKIN, *Secretary*).

POLICE: *Chief Const.* Geo Blow — *Deputy* J. Webster.

FIRE: *Chief* C. Shewan — *Deputy* G. D. McLauchlin.

SIGNALS ENGINEER: J. Clarke — *Deputy* Geo. Sagi.

W. D. HURST, *City Engineer*

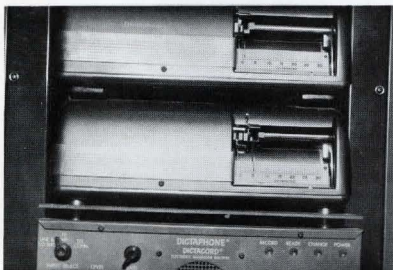
J. B. STRIOWSKI, *Deputy City Engineer*

D. C. BRYDEN, *General Manager, Winnipeg Hydro*

R. T. HARLAND, *Assistant General Manager, Winnipeg Hydro*

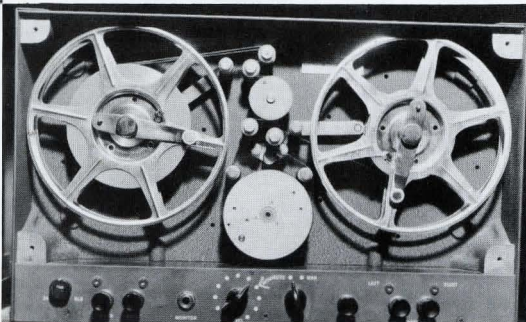


The Operators can receive emergency calls simultaneously — an extremely valuable feature in times of public panic. The telephone switchboard is one of the most modern in the world, providing direct connection to fire, police and medical emergency services. All wires and equipment are checked automatically.

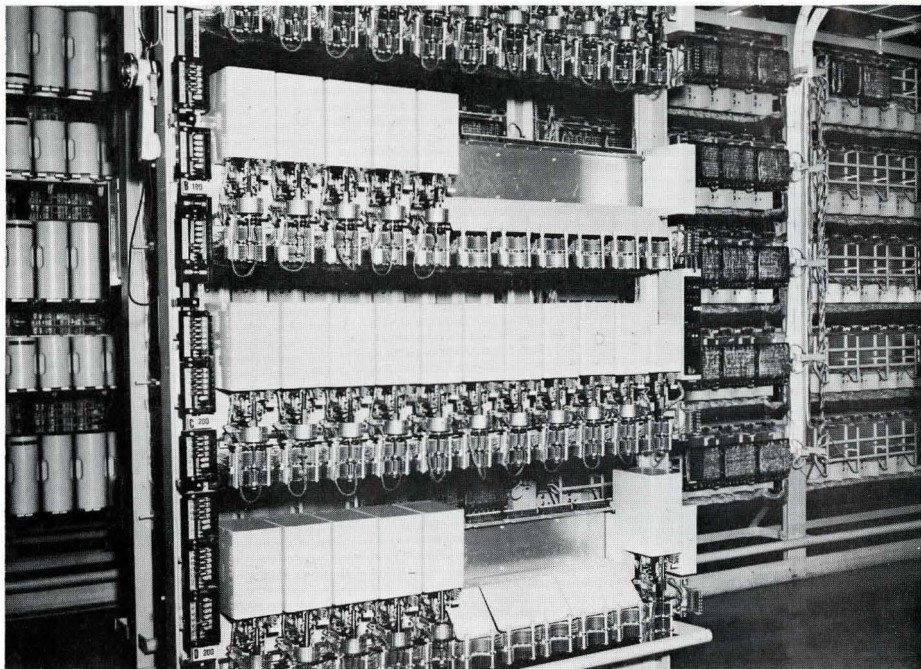


This machine automatically records the date, hour and minute of every 999 emergency call. Also recorded is the time that the particular service is dispatched to the scene.

Every "999" call is recorded on tape, which can be played back immediately for a check on information from, possibly, highly excited citizens.



R. D. McLEAN, *Commissioner of Finance*  
 J. C. GILMOUR, *Deputy Commissioner of Finance*  
 W. FRASER, *City Solicitor*  
 K. B. PETERS, *Deputy City Solicitor*



Part of the telephone nerve centre located in the Civic Centre Complex. The basic emergency service provided by the Manitoba Telephone System is appreciated and acknowledged. We also pay tribute to the splendid co-operation Winnipeg has experienced with the citizens using "999."



32 cruiser cars, 20 motorcycles.  
9 special vehicles.  
440 officers and men, 132 civilians.

54 vehicles  
545 officers and men.  
3 rescue vehicles.



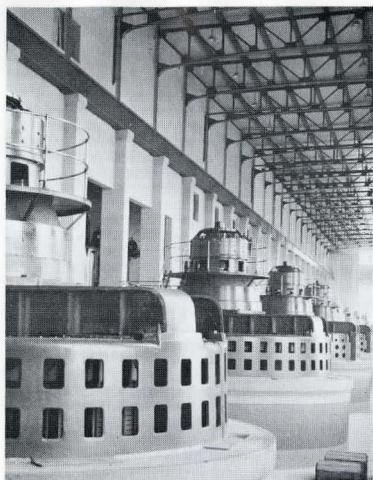
#### **ADDITIONAL "999" SERVICES**

Poison Centre

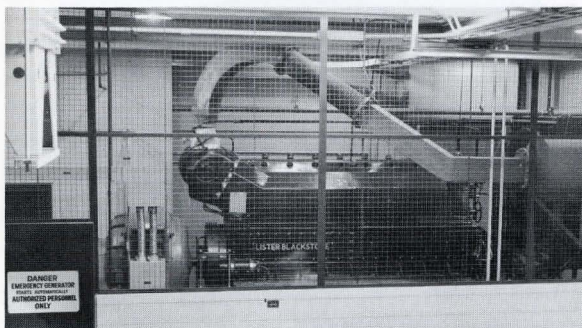
● Drugs

● Medical Assistance

DR. R. G. CADHAM, *Medical Health Officer*  
DR. P. CONSTANTINIDIS, *Deputy Medical Health Officer*  
G. S. BLOW, *Chief Constable*  
J. C. WEBSTER, *Deputy Chief Constable*

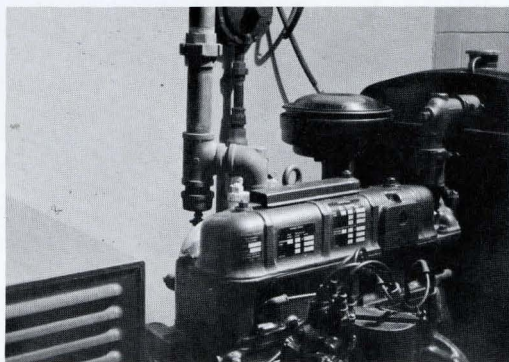


The City of Winnipeg owned and operated Hydro generating plants, provide the electricity for the citizens of Winnipeg including the "999" Emergency controls and the Civic Centre Complex.

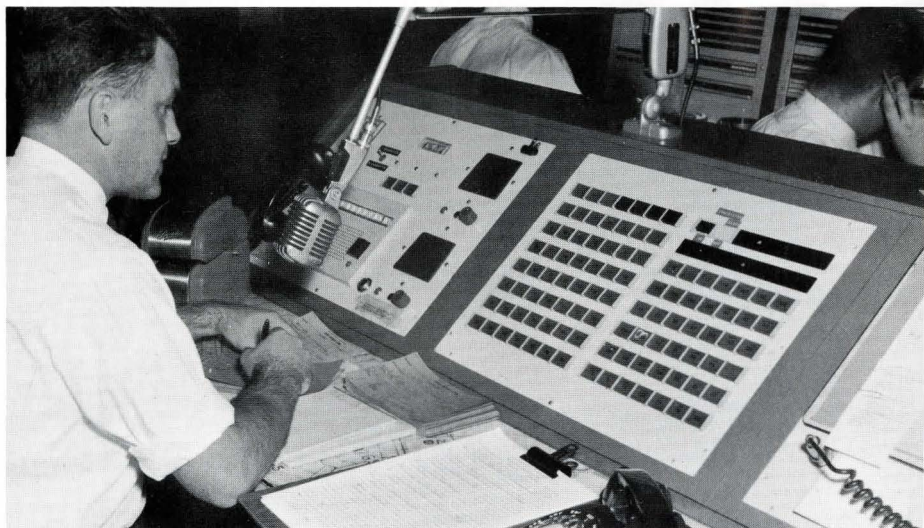


In the event of a power failure the entire Public Safety Building electrical requirements, including "999" is supplied by this 800 H.P. diesel engine driving a 600 K.W. generator within 14 seconds.

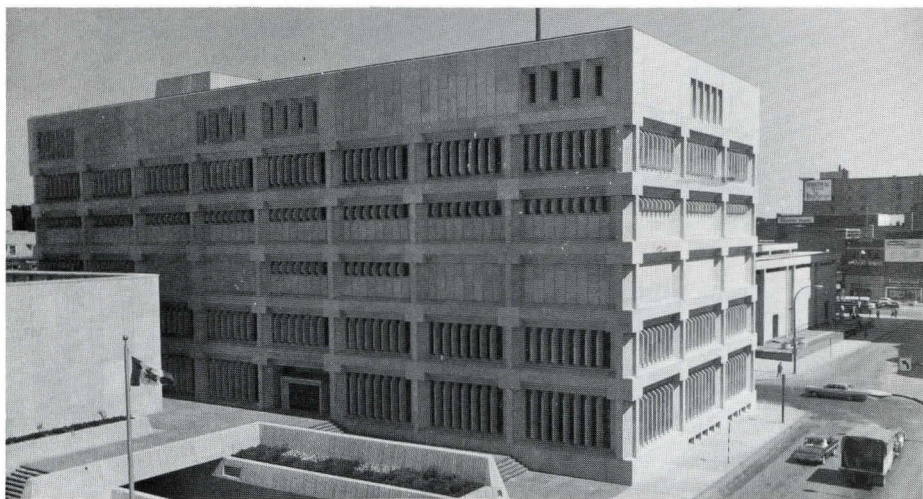
This 14 K.W. generator driven by a propane gas engine, starts within five seconds, and is "first on line" to power the fire and police communication centres. If this unit fails, there is an automatic transfer to the diesel. In addition, the police and fire have solid state standby radio equipment.



J. R. STUART, *Personnel Manager*  
 T. S. BURN, *Assistant Personnel Manager*  
 E. G. SIMPSON, *Director of Housing and Urban Renewal*  
 J. THOMAS, *Assistant Director of Housing and Urban Renewal*

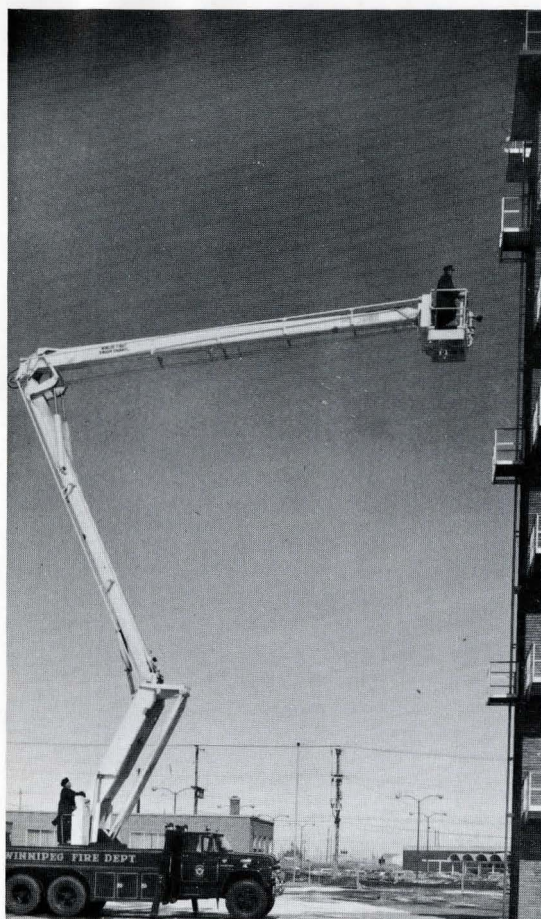


The O.D. console is the police communication control centre. The Operators can, by merely flicking a switch, transfer to a completely separate standby radio system, in event of an equipment failure. In addition, the operator controls the emergency police radio network, whereby all police radio equipment of neighbouring municipalities can be "netted" to the City of Winnipeg police radio system. This system has been adopted as a standard by other cities of Canada.



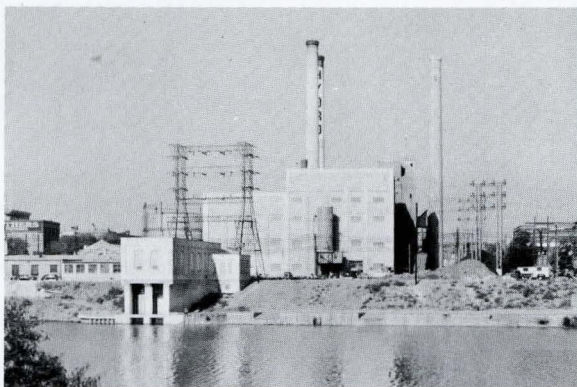
Public Safety Building — is the headquarters for "999" — located in Winnipeg's Civic Centre Complex — main entrance Princess and William. Police, Fire and Signals Department.

W. A. QUAYLE, *City Clerk*  
 H. E. SANGER, *Deputy City Clerk*  
 C. N. W. SHEWAN, *Fire Chief*  
 G. D. F. McLAUCHLIN, *Deputy Fire Chief*



The world's first three boom snorkel! Purchased by the City of Winnipeg in 1962. This is a 90 foot unit, with exceptional maneuverability, enabling it to be used for "panic rescues," in locations to which access would be otherwise virtually impossible.

Winnipeg Hydro's steam generating plant, located on the Red River at the foot of Alexander Ave.



J. M. McINTYRE, *Administrator, Municipal Hospitals*  
A. HODGKINSON, *Assistant Administrator, Municipal Hospitals*  
DR. A. J. W. ALCOCK, *Medical Director, Municipal Hospitals*



In addition to City operated ambulances, there is a direct connection to a private ambulance company which despatches radio equipped vehicles.



The Rescue Companies are trained and equipped in accordance with today's most modern techniques. These three units are strategically placed within the City of Winnipeg, one in each of the City's three wards.



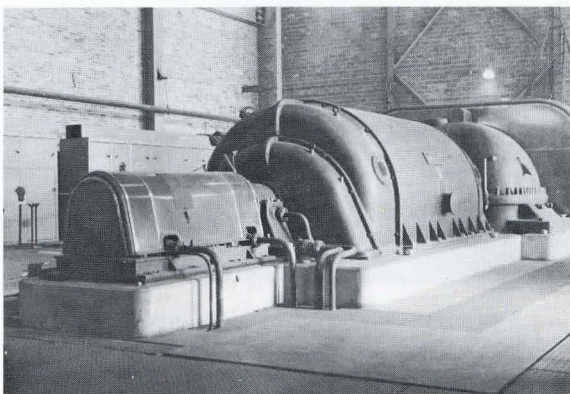
Part of the Civic Centre complex. Council Building and the Administration Building in the background.

J. H. PHILLIPS, *City Surveyor*  
 J. H. BEAN, *Assistant City Surveyor*  
 R. H. C. HOOPER, *Director of Public Welfare*  
 G. V. O'BRIEN, *Assistant Director of Public Welfare*



This is probably one of the most modern fire communication centres in the world. Without resorting to "gimmicks," every practical device is included to assure that an alarm is acted upon by the Winnipeg Fire Department in a matter of seconds. It is also one of the few fire alarm control centres that have been inspected and approved by an Underwriters' Laboratory (U.L.C.). All information including phone, radio, P.A. system and telegraph is automatically recorded. All essential components are supported by complete standby facilities.

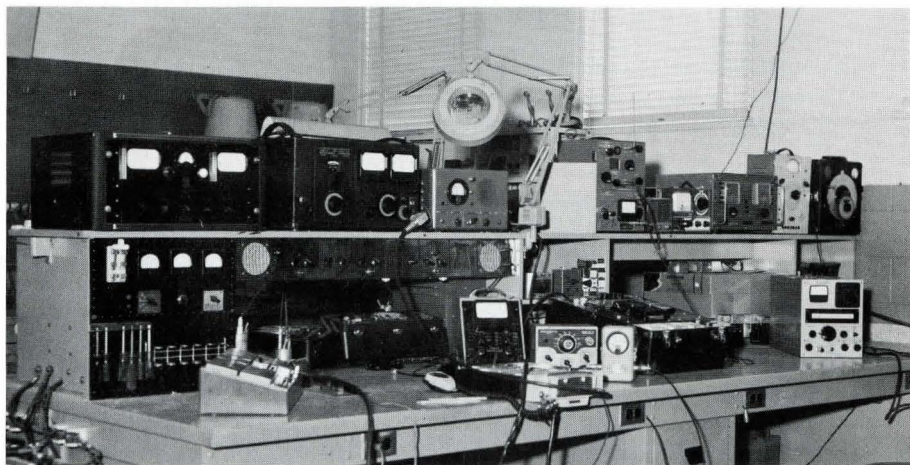
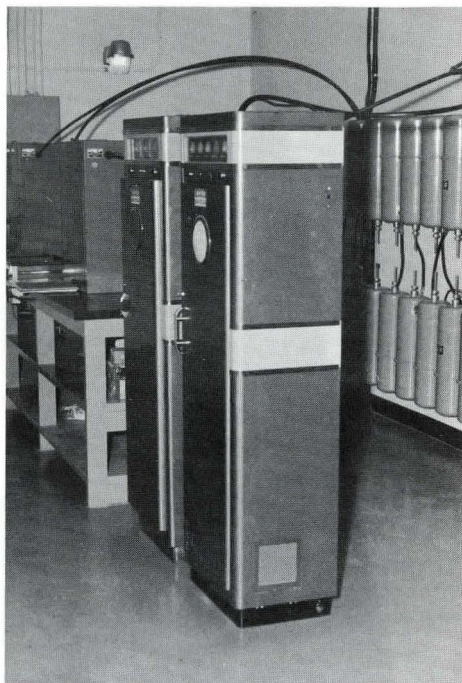
One of four emergency standby steam turbine driven generators which can supply electricity to Hospitals, and to high priority public services including Pumping Stations, Police, Fire etc.



V. DRIVER, *City Auditor*  
L. E. MARKS, *Deputy City Auditor*

The radio transmitter and receiving equipment consists of the most modern solid state available today. In addition there is a specially designed 100 foot non-supported antenna pole which assures blanket radio coverage.

The Signals Department has designed an electronic apparatus that will detect foreign metallic objects in apples. This was obtained at the request of the Police Commission after many complaints of needles being found in apples were reported last Halloween Night. See page 14.

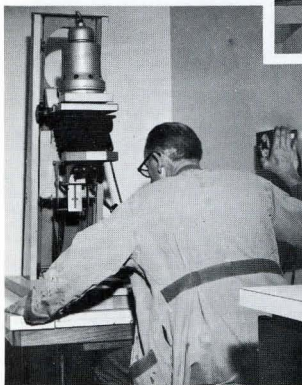
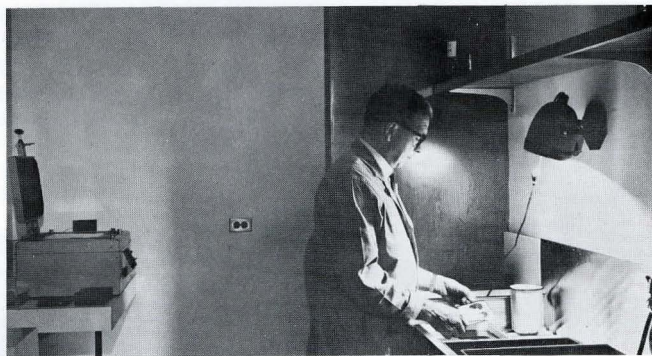


All City of Winnipeg radio equipment is serviced and maintained in its own laboratory. Modern oscilloscopes, frequency deviation meters, transistor testers, and signal generators are standard equipment in this laboratory.

J. L. CLARKE, *City Signals Engineer*  
G. SAGI, *Assistant City Signals Engineer*



This Mobile Crime Laboratory is specially designed and includes, cameras, finger printing, plaster casting and other vital equipment which is used by the members of the identification bureau who attend the scene of the crime or accident.



One of a number of dark rooms in our crime laboratory, where contact pictures are printed in the normal manner, and also can be processed in a rapid printer. Facilities are provided for examination of evidence, foot print casting, moulding, and reconstruction of damaged evidence.

Crime Photographs Dept.



This Fire Department unit is equipped with Flood Lights, pneumatic drills, air compressors, etc., for demolition, salvage, and clean-up work.

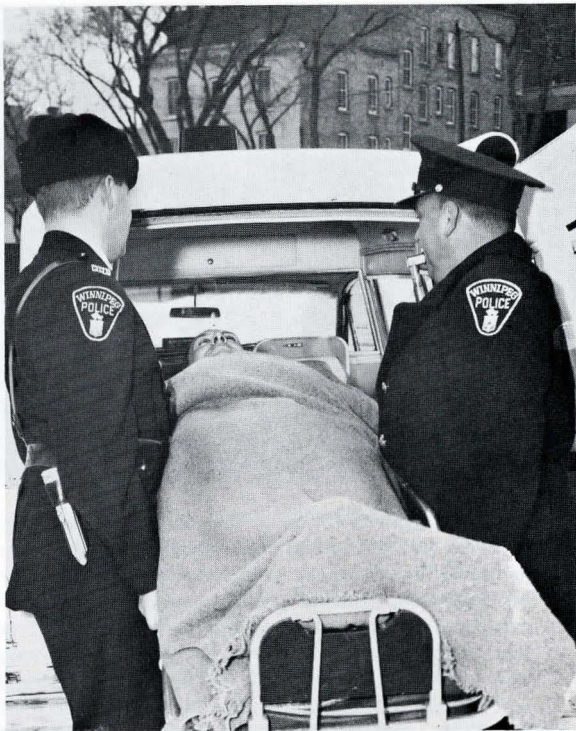


The City of Winnipeg owns and operates a fire alarm telegraph system to which are connected 600 fire alarms boxes and 118 hospitals, schools, commercial buildings, with "automatic fire alarm systems."

The modern police boxes are a valuable assistance to the walking police constable in his normal days work of protecting the public. This is the policeman's own emergency telephone system for assistance at accidents and crimes.

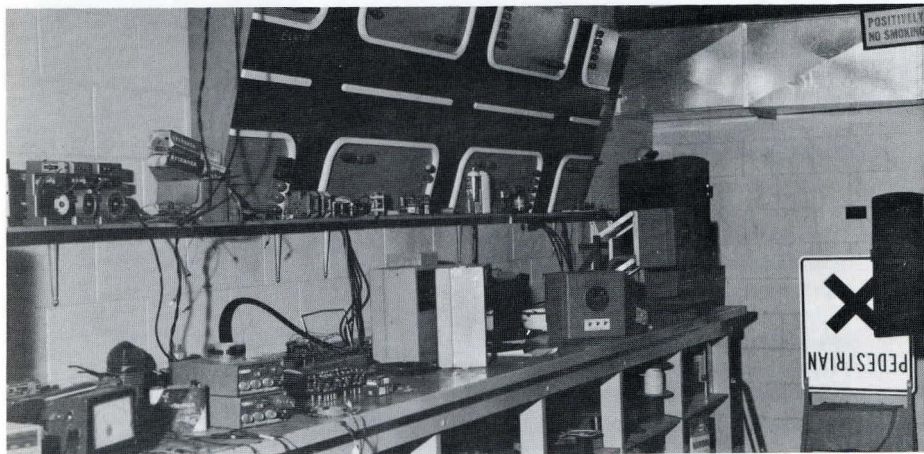


All City of Winnipeg police constables and officers are qualified by the St. John Ambulance in first aid, and the instruction is on a continuing basis.

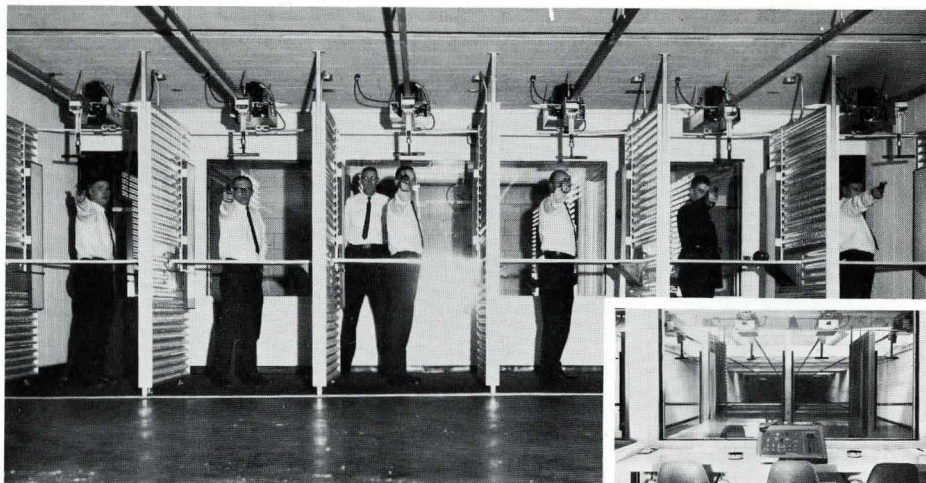


In this well equipped laboratory, traffic signal equipment is serviced and maintained. Modern electronic equipment keeps busy intersections under constant surveillance, adjusting the traffic signals according to demand for the safe and efficient movement of pedestrians and vehicles.

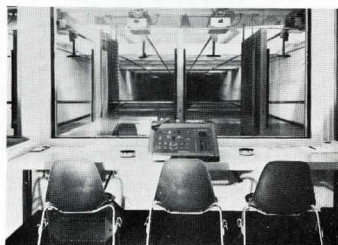
#### A CITY OF WINNIPEG SERVICE



O. JOHANSON, *General Superintendent of Parks and Recreation*  
J. W. GORDON, *Executive Assistant to the Mayor*



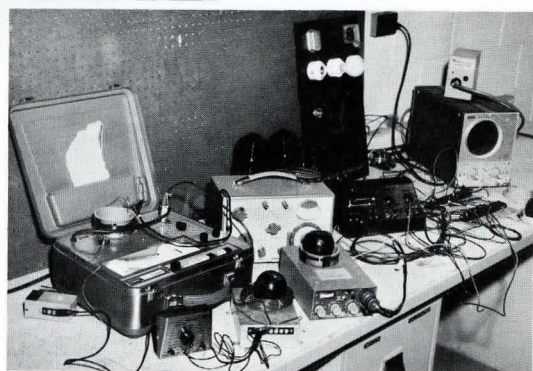
Police constables attain proficiency in the use of firearms on this 150 foot six booth fully automatic air conditioned range, which is equipped with an intercom, remote and manual controls of targets and adjustable lighting.



This closed circuit television unit is used for the early detection of sewer pipe defects which enables repairs to be made before a sewer failure occurs thus affording the citizens of Winnipeg maximum protection.



The City of Winnipeg Designs and constructs much of its radio and traffic signal systems, together with other special projects such as equipment to detect pins and razor blades in apples.



H. H. EASTON, *City Librarian*  
MISS N. J. SIEMENS, *Assistant City Librarian*



This is typical of four classrooms used by the Police and Fire Departments. All police constables are required to attend instructional courses. Recruit constables receive fifteen week courses in law and law enforcement. Selected personnel are sent to specialized courses in police schools in Canada and the U.S.A. including F.B.I. and Traffic courses.

Promotions in the fire department are based on formal oral and written examinations on the Fire Department textbook. Fire Department personnel also are shown movies on the latest fire protection, prevention and extinguishment technology.



Regular inspections and repairs from minor to major, are made to the City of Winnipeg Police fleet in this garage. The entire operation is designed for maximum speed of servicing in order to keep the units on the road. Defective vehicles and vehicles involved in accidents are inspected here.



*To the staff of thousands who form the great emergency team of "999".*

*On behalf of our citizens I extend heartfelt thanks, for your dedication in rendering outstanding service to the public.*

*The co-operation of the Manitoba government in the first instance along with the basic service rendered by the Manitoba Telephone System is hereby acknowledged and appreciated.*

*Stephen Juba*  
MAYOR

**MEMBERS  
CITY COUNCIL  
1968**

**JUBA, STEPHEN**  
*Mayor*

**Aldermen — Ward One**

Brotman, Ernest A., q.c.  
Claydon, Leonard H.  
Danzker, Mark H.  
Harvey, J. Gurzon, q.c.  
Taft, Robert T.  
Trueman, Inez

**Aldermen — Ward Two**

Enns, Ernest  
Fines, Gordon R.  
Hallonquist, Mrs L  
McGarva, Wm  
Stinson, Lloyd  
Wade, Alan C.

**Aldermen — Ward Three**

Cropo, Joseph  
Parashin, Paul  
Rebchuk, Slaw  
Swailes, Donovan  
Wolch, Isadore  
Zuken, Joseph

